

General

Name ¹²² XYZ ¹²⁴ Description

☐ Plan is Activated ¹²⁶

Details

Beginning ¹³⁰ 1/7/2002 ¹³², this plan is to begin monitoring ¹³² any user defined in the system [Global] ¹³⁸

using the ¹³⁴ greatest dispersion ¹³⁶ method for recording. The plan should attempt to obtain ¹³⁸ 10 ¹³⁸ Voice ¹³⁸

recordings during a ¹⁴⁰ 1 ¹⁴⁰ week ¹⁴⁴ period, with a maximum of ¹⁴⁴ 5 ¹⁴⁴ recordings per day. Recordings can only be

obtained between ¹⁴⁶ 12 00 AM ¹⁴⁸ and ¹⁴⁸ 11 59 PM ¹⁵⁰ each day, and they are ¹⁵⁰ allowed ¹⁵² to have a ¹⁵² voice ¹⁵²

trigger occur to start the recording. Required triggers are defined in the triggers section of this plan

The ¹⁵⁴ (Not Selected) ¹⁵⁴ voice template and/or ¹⁵⁶ (Not Selected) ¹⁵⁶ screen template should be used

to determine the attributes for recording.

The plan should repeat ¹⁵⁸ 1 ¹⁵⁸ times before ending. Based on these settings, the plan should complete its work on 1/14/2002

Triggers

Triggers ¹⁶⁰

☐ ANI ¹⁶²

☐ DNIS

☐ UUData

Name ¹⁶²

Value

Add

Edit

Delete

Users

Owner ¹⁶⁴ Bill Jones ¹⁶⁶

Available Groups and Users ¹⁶⁸

Assigned Users ¹⁶⁸

Name	Voice Alias	Type	Voice Alias
John Smith
Michael Richards
Kathy Baker

Notifications

Notifications ¹⁷⁰

Ken Hicks ¹⁷²

Email Address

KHICKS@XYZ.COM

Add

Edit

Delete

[illegible]

Session ID 202	Recording Type 204	Recording Plan ID 206	Priority 208	Resources Identifier 210	Client ID 212
1	video	246	5/10	data network 20	10.200.2.3
2	voice	246	5/10	voice channel 1	X6581
3	voice	ROD	10/10	voice channel 15	X6645
4	voice	123	1/10	voice channel 20	John Smith
...

Client ID 230	Recording Plan ID 232	Recording Specifications 234	Path ID 236	Trigger Information 238
10.200.2.3	246	Length: 00:04:32; Start: 7:50.00; End: 7:54.32; on-hold: 2:32.01	video5@server	website launched
X6581	246	Length: 00:04:32; Start: 7:50.00; End: 7:54.32	f:\voice\5011982.dat	on-hold condition
X6645	ROD	Length: 00:24:12; Start: 14:05.00; End: 14:29.12; CTI Events	http:\\voiceann5.cti	ANI/DNIS information
John Smith	123	Length: 00:10:21; Start: 17:51.00; End: 18:01.21	c:\video\3.dat	None

FIG 5



